

## FAQ – Walking & Hiking Holidays

### **I see that the price of holiday doesn't include flights. When do I book these?**

It is important that you don't book your flights or other travel arrangements until the trip is fully confirmed. We will notify you once the trip is confirmed in an email and say "Your trip is now fully confirmed and you can now go ahead and book your flights". If you book them beforehand you may risk having to cancel your flights which can result in financial losses.

### **What happens if the trip is not going ahead?**

All your money (including your deposit) will be returned to you.

### **What are my flight options?**

There are direct flights to Poprad airport. Alternatively, most cities in UK offer the option to fly to Kosice, Krakow or Bratislava. Airlines that fly to Slovakia (Poprad, Kosice, Bratislava) are Wizzair and Ryanair. Airlines that fly to Krakow (Poland) are Wizzair, Easyjet, Ryanair and JET2. Krakow airport is around 2-3 hour drive from Poprad/Tatra Mountains.

### **What transfers are included in my package?**

Only transfers to and from Poprad airport are included in your package. Other transfers are excluded.

### **Can you organise transfers to other airports?**

Yes, we can. The price would depend on how many travellers are taking the transfer. This will be calculated for you once we receive the final number of travellers wanting the transfer. A group chat will be created for all travellers. You can communicate with other travellers about your travel plans.

### **How fit do I need to be for the trip?**

We have 2 types of trips available. Beginners to Intermediate and Intermediate to Advanced.

Beginners to Intermediate – your fitness level must be fairly good. Most of the hikes are easy to medium difficulty. We'll be walking maximum of 6-7 hours per day with frequent break and 1 hour for lunch, so 2-3 hour walk at a time.

Intermediate to Advanced – your fitness level must be very good. We will be hiking up to 2,500 meters above sea level and the hike takes around 8-9 hours, with steep incline. You also must be comfortable with heights.

**What's the booking process?**

Once you pay your deposit, your space is reserved with immediate effect. Once we confirm the holiday, you're more than welcome to start researching the flights. Around 2 months prior departure, you will receive a full detailed itinerary together with tips on what to bring. You will also receive a guide document with restaurant and bar options in the area, and other useful tips.

**Do I need a travel insurance?**

We would strongly recommend getting a travel insurance. However, this is entirely your decision. If you choose to travel without adequate insurance cover, we will not be liable for any losses.

For any further information regarding dates and itinerary, please visit –  
[www.tatraescapes.co.uk/walking-holiday](http://www.tatraescapes.co.uk/walking-holiday)